



40/42 Friars Walk
Lewes
East Sussex
BN7 2XW

foi@secamb.nhs.uk

26th September 2016

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/16/07/26

You requested the following information:

1) Please state the number of emergency call handling staff (full time equivalent) employed by your service at the end of each of the following financial years (including call handling staff and dispatchers). Please also provide information on NHS 111 staff.

- i) 2011/12
- ii) 2012/13
- iii) 2013/14
- iv) 2014/15
- v) 2015/16

Please see the table below which shows the requested information on Emergency Operations centre staff and NHS111 staff.

	Staff numbers (full time equivalent)				
Emergency Operations Centre	2012	2013	2014	2015	2016
Emergency Medical Advisor	134.31	123.18	163.91	165.60	157.50
Resource Dispatcher	46.07	80.49	70.69	76.43	77.05
All others	123.65	89.41	109.99	170.74	103.30
Totals	304.03	293.09	344.59	336.34	337.85
111 Contact Centre	2012	2013	2014	2015	2016
111 Health Advisor	N/A	45.41	78.75	51.79	56.12
All others		60.08	65.87	57.69	57.55
Totals		105.49	144.62	109.48	113.67

2) Please state the number of emergency call handling staff (full time equivalent) who were on long term sick leave, defined as being on leave for 28 or more consecutive days, during each of the following financial years. Please also provide information on NHS 111 staff.

- i) 2011/12**
- ii) 2012/13**
- iii) 2013/14**
- iv) 2014/15**
- v) 2015/16**

Please see the attached spreadsheet which shows this information.

3) Please state the number of emergency call handling staff (full time equivalent) who were on long term sick leave due to psychological issues (including stress) during each of the following financial years. Please also provide information on NHS 111 staff.

- i) 2011/12**
- ii) 2012/13**
- iii) 2013/14**
- iv) 2014/15**
- v) 2015/16**

Please see the attached spreadsheet which shows this information.

4) Please state the number of emergency call handling staff (full time equivalent) who left the employment of your service during each of the following financial years. Please also provide information on NHS 111 staff.

- i) 2011/12**
- ii) 2012/13**
- iii) 2013/14**
- iv) 2014/15**
- v) 2015/16**

Please see the attached spreadsheet which shows this information.

5) Please state the number of emergency call handling staff (full time equivalent) who left the employment of your service due to psychological issues (including stress) during each of the following financial years. Please also provide information on NHS 111 staff.

- i) 2011/12**
- ii) 2012/13**
- iii) 2013/14**
- iv) 2014/15**

v) 2015/16

We cannot provide a response to this question as this information is not recorded on our Electronic Staff Records database.

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECamb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust
40-42 Friars Walk
Lewes
East Sussex
BN7 2XW
Email: complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review, you may request a decision from the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust

